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ERA ELEKTRONIK SANAYI VE TICARET A.S. COMPANY

### QUALITY AND SAFETY POLICY

- To produce the products that we design and produce in scope of Automotive Electronics and Rail-System Electronics based on the international standards in addition to EU standards and directives.
- To improve our current system to ensure the health and safety of our employees and to fulfill the current legal conditions in this scope.
- To offer state-of-the-art technologies by transforming them into innovative and high-quality products and services to surpass our customers' expectations.
- To provide our customers with the best high-quality products at suitable market prices under global competition conditions, without compromising on reliability.
- To always increase the satisfaction level of our customers by earning their trust in terms of our services, quality and technology.
- To continuously improve our quality management system, products and services by taking into account the customer recommendations/complaints and survey results by always prioritizing the customer satisfaction.
- To measure, analyze and continuously improve the efficiency and efficacy of the Quality Management Processes.
- To ensure timely deliveries are made to maximize the customer satisfaction.
- To carry out innovative activities to increase the functionality of the products as well as to develop, improve and diversify the products by utilizing the benefits of being a design center.



M. Oguz CITCI - Chairman of the Board

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